

## Changing the way pain is managed in the home

Enabling family support and ongoing pain assessment at home

For more information  
visit [www.painchek.com](http://www.painchek.com)  
or call **1800 098 809**

PainChek® is a registered trademark of PainChek Limited  
Suite 401, 35 Lime Street, Sydney, NSW, 2000, Australia ABN 21 146 035 127  
Web: [www.painchek.com](http://www.painchek.com) Email: [info@painchek.com](mailto:info@painchek.com) Phone: **1800 098 809**

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## PainChek. Giving a voice to people who cannot verbalise their pain.

The PainChek app is currently being used by professional carers in residential aged care facilities and in home-care settings across Australia, to more effectively assess and manage pain in people with dementia.

Until now, PainChek has only been available to professional carers under license.

In response to the growing demand for resources and tools to help families better manage and care for their loved ones at home, PainChek is pleased to announce the introduction of the PainChek Shared Care Program.

### Introducing the new PainChek Shared Care Program

The PainChek Shared Care Program is a PainChek licensing model which enables a professional carer, to extend their PainChek license to a designated home-based family carer, so that they can continue to conduct pain assessments with PainChek in between their clinical consultations.

### How it works

Family carers will need to download the PainChek app from either the Appstore or Google play for their preferred smart device, then follow instructions provided by the professional carer on how to set up and accept the Shared Care license.

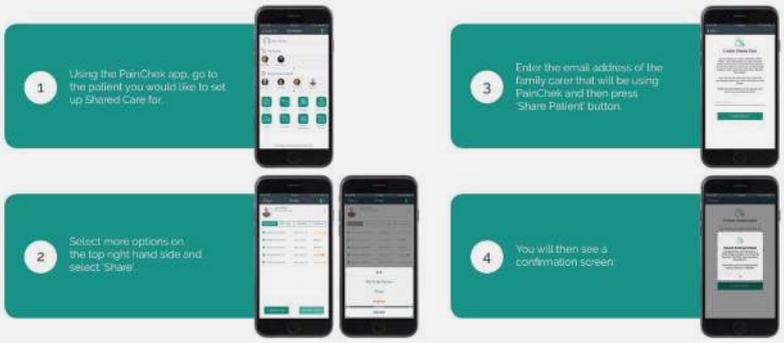
A simple set up guide has been developed to support professional carers with this process. From there, the family carer will be able to assess and monitor pain using PainChek as required.

**Setting up Shared Care – Professional Carer Guide**

As a professional carer and registered PainChek licensee, you will be aware of the ongoing benefit of assessing patient pain with PainChek. With the new PainChek Shared Care License program, you can extend or share the care with home-based family carers.

A subscription to the Shared Care program is an option available to Professional Carer license holders. If your subscription includes the Shared Care program, your account will be activated by the PainChek customer support team. Once activated, you can follow the prompts below to share a patient profile with a family carer.

- 1 Using the PainChek app, go to the patient you would like to set up Shared Care for.
- 2 Select more options on the top right hand side and select Share.
- 3 Enter the email address of the family carer that will be using PainChek and then press Share Patient button.
- 4 You will then see a confirmation screen.



## Benefits of PainChek and the Shared Care Program

The ultimate benefit of the PainChek Shared Care program is to provide all carers with access to PainChek App which:

- Utilises the latest technology and methods to identify the presence of pain when it isn't obvious
- Quantifies the severity of pain when it is present, and
- Allows carers to monitor the effectiveness of any intervention.

All data associated with these assessments will automatically be linked to the patient's records within the professional carer's database, and visible via the app (all carers) and the PainChek Web Admin Portal (professional carers only).

### Providing family carers with access to PainChek via the Shared care program:

- Enables accuracy and ongoing monitoring of pain in the home setting
- Facilitates continuity of care between professional carer visits
- Provides support to Family Carers on how to use PainChek from a qualified carer.

### Setting up a Shared Care License

- A subscription to the Shared Care program is only available to Professional PainChek license holders.

- If you have a PainChek license and want to activate a Shared Care Program, please contact the PainChek customer support team on **1800 098 809**.

