

Statement of Values

1. Introduction

- 1.1 The Company instils and reinforces a culture across the Company of acting lawfully, ethically and responsibly. It seeks to operate in line with the values set out below and ensure directors, senior executives and employees work to reinforce these values.
- 1.2 The Company's senior executives have the responsibility of instilling these values across the Company including ensuring that all employees receive appropriate training on the values and referencing and reinforcing the values in interactions with employees.

2. Statement of values

2.1 **Customer First**

Our customers are our focus in everything we do.

2.2 **Continuous Innovation**

We strive to innovate around the design and delivery of excellent products and services to our customers.

2.3 **Trust and Integrity**

We establish trust and deal with integrity in interactions with our customers, suppliers, partners and people.

2.4 **Personal Accountability**

Our people take pride and personal accountability in their work.

2.5 **Teamwork**

We work in teams and value the contribution of each other in achieving common goals.